Managed eXtended Detection & Response (MXDR)

Enterprise-grade protection. Human-first partnership.

Stop admiring the problem.
Start solving it with Ostra MXDR.

Digital threats evolve faster than most teams can respond. Ostra MXDR helps IT and security teams detect, remediate, and recover from modern cyber threats—without adding headcount, tool fatigue, or unnecessary complexity.

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> Ostra has been a true partner in every sense—meeting us where we were, understanding our unique needs, and delivering a tailored cybersecurity solution that fit our budget.
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> ▶▶ Director of Technology, Foley Public Schools

Built for IT & Security Teams

Ostra MXDR is designed for teams who want to stay deeply involved—not sidelined. Our co-managed model keeps your team highly engaged through unmatched access, transparency, and visibility, while Ostra's SOC handles the heavy lifting.

Why Businesses Choose Ostra MXDR

AI-Augmented Detection, Human Response
Our 24/7 SOC uses machine learning to surface real threats—then experienced defenders take decisive action.

Remediation That Goes Beyond Response
Ostra doesn't stop at alerts or containment. We actively remediate issues, close security gaps, and reduce repeat incidents—going well beyond "response-only" MDR.

Bring Your Own License (BYOL) Flexibility
Use SentinelOne through Ostra or integrate your existing EDR/XDR stack. No rip-and-replace required.

Full Visibility Beyond the Endpoint
Unified telemetry across endpoint, identity, cloud, and collaboration systems for a complete view of your attack surface.

High-Touch, Human Service
Every alert, escalation, and response is handled with enterprise rigor—and real-world empathy.

Ostra MXDR is powered by:

- Ostra's AI-Augmented SOC Engine for correlation, triage, and automation
- SentinelOne Singularity XDR for endpoint, cloud, and identity telemetry
- Elastic-based Data Lake for custom detection and compliance queries
- Optional BYOL Integrations for Microsoft Defender, CrowdStrike, or existing EDR

Core Features

FEATURE	OSTRA MXDR	OSTRA MXDR+
24/7 Threat Detection & Response	✓	✓
Automated Tier-1 Response (AI-Augmented)	✓	✓
Human-in-the-Loop Escalation (Tier-2/3)	✓	✓
Unlimited Remediation	✓	✓
BYOL for SentinelOne, CrowdStrike, Defender	✓	✓
Cloud & Identity Telemetry (M365, Okta, AD, Firewalls)	Optional	✓
Threat Hunting & Behavior Analytics	✓	✓
Quarterly Security Review	✓	✓
Compliance-Ready Reporting	✓	✓
Extended Retention	Standard 30 Days	✓
Automated Playbooks for MFA, Email, IAM Events	Optional	✓

Coverage That Fits Your Team

Ostra Essentials™

Focused SOC coverage for organizations that need expert monitoring without replacing tools or teams.

Ideal fit: *Reliable eyes-on-glass. No complexity. No surprises.*

Ostra Core™

Extends existing security investments with 24/7 monitoring and hands-on remediation across endpoints.

Ideal fit: *Teams with existing infrastructure or security subscriptions.*

Ostra Plus™

Your Trusted Cybersecurity Team™—a fully managed, holistic security operations solution across critical domains.

Ideal fit: *Organizations seeking comprehensive coverage with no retained components.*

Enterprise Protection with a Human Touch

Ready to simplify your security stack and strengthen your defenses?

contact@ostrasecurity.com | 866-33-OSTRA | www.ostrasecurity.com